



Fast and Easy Computers
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The difference between a PC/Notebook purchased from the Internet or a standard retailer and one prepared by Fast and Easy Computers.

	Online	Our standard package	Enhanced package (£60 inc VAT extra)
Delivery	£5-£40	You can pickup for free	Onsite Installation Included
Setup Onsite	None	None	First hour Included
Backup media made (factory images)	No	Yes*	Yes*
Windows Updates installed	A few when at factory	The latest	The latest
Machine Pre-test	Factory test prior to shipping	Tested as we add updates and prepare	Tested as we add updates and prepare
Pre Installed software configured	No	Yes	Yes
Battery Charged (notebook)	Partial	Full	Full
Office, Adobe, Java and Anti-virus software updated and installed	No	Yes	Yes
Full defragmentation after all updates (non SSD)	No	Yes	Yes
Onsite Printer Configure	No	No	Yes
Onsite Internet Configure	No	No	Yes
Warranty Returns	Minimal assistance	We will handle returns free of charge, if you bring to us	We can pickup and return repaired product
Data and email Transfer from old system	No	£40 inc VAT	Included

Our packages are designed around making your new machine work securely out of the box. Many computers are sold nowadays missing updates, poorly configured and with very little support. We don't think you would buy a car dirty, low on fuel, oil and water, so why should a computer be sold similarly unprepared.

Our standard package includes the things needed by most people, we patch and prepare your machine prior to you using it. For a more hands on setup at your home we offer an enhanced package, which has extra services included.

Prices for the installation part of the enhanced package are for local deliveries and exclude extensive time on-site beyond one hour. If you don't live local to us, please check for a quote.

*Most windows 8 and 10 machines require a 32GB memory stick for a backup image at £14 inc VAT