

Shop Work rates

Inspections and Ad-hoc work: £30 inc VAT

- Machine inspections for faults with simple fixes.
- Failure reports for insurance claims.
- Simple installation of hardware,
- Driver installs/ Software updates
- Disk assessments for data recovery
- Standard data transfer
- Disk cleanup

Normal charge is £30 Inc VAT
based on a 1/2 hour of work.

For trivial work we may halve
this.

Standard Services £68 inc VAT

**Fixes a PC and
makes it faster**

- Standard PC Rebuilds
- Standard data recovery
- Standard email system rebuild
- Virus & Spyware removal
- Simple windows re-installation or clone (no walkthrough)
- More extensive ad-hoc work

Recommended starting point
for virus clean-ups.

Backup included in case of
failure whilst we work.

With some issues, this service may need to be escalated to a major service.

Major Services £98 inc VAT

**A severe overhaul to
repair and enhance**

Major services tend to occur when a standard service job
requires considerably more time such as:

- Full re-installation followed by data/email transfer
- Windows re-installation or clone (with a customer
walkthrough afterwards explaining work done)
- Work involving multiple accounts or email addresses.
- Rebuild and design of file system structures when doing
data transfers.
- Password recovery, online account re-creations etc when
doing other work.
- Extensive data recovery tasks (e.g. drive structure rebuilds)

Backup included in case of
failure whilst we work.

If you originally ordered a
smaller service, we will contact
you if a major service is
necessary.

**Pricing includes VAT but does not include parts which are extra cost. If you provide back-
up drives we can use these for backups so you can take the backup home,
otherwise we use our systems which periodically get wiped***